Annual General Meeting



Richard Bowker Chief Executive



Financial highlights

- Revenue up 4% to £2.6bn
- Normalised Operating profit up 11% to £205.6m
- Group operating margin increased to 7.9%
- EPS up 10% to 83.9p
- Dividend up 9% to 37.96p



























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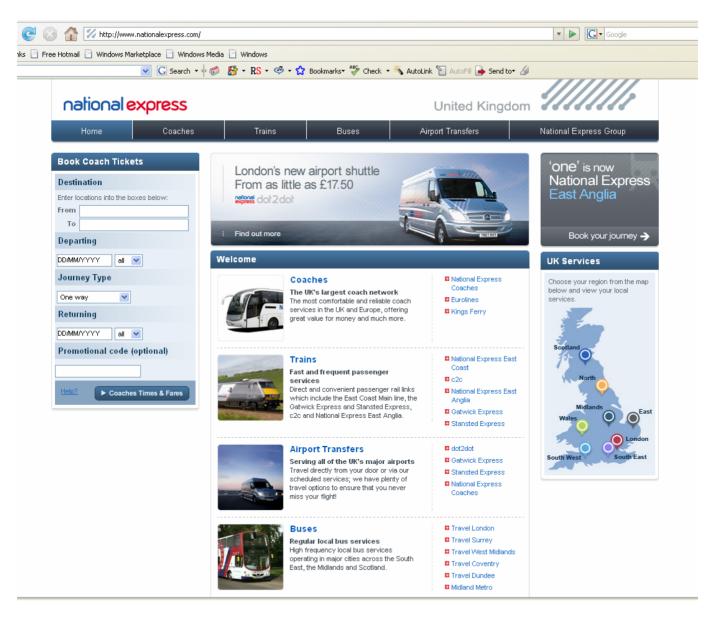












































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