

## Key figures for the twelve month period ended 31 Dec 2018

|   | 2018    | 2017    | Change             | % Change              |
|---|---------|---------|--------------------|-----------------------|
| Statutory Profit before tax £m          | 177.7   | 156.4   | 21.3               | 13.6%                 |
| Normalised Profit before tax £m         | 220.0   | 200.0   | 20.0               | 10.0%                 |
| Normalised basic earnings per share (p) | 32.9    | 29.1    | 3.8                | 13.1%                 |
| Proposed dividend per share (p)         | 14.86   | 13.51   | 1.35               | 10.0%                 |
| Free cash flow £m                       | 198.6   | 146.4   | 52.2               | -                     |
| Net debt £m                             | 951.5   | 887.9   | 63.6               | -                     |
| Net debt/EBITDA                         | 2.3x    | 2.3x    | -                  | -                     |
| ROCE                                    | 12.4%   | 11.9%   | +50bps             | -                     |
|   |         |         |                    | 0                     |
|   | 2018    | 2017    | Reported increase/ | Constant FX increase/ |
|   | £m      | £m      | (decrease)%        | (decrease)%           |
| Total revenue                           | 2,450.7 | 2,321.2 | 5.6%               | 6.9%                  |
| North America                           | 1,060.8 | 1,017.2 | 4.3%               | 8.0%                  |
| ALSA                                    | 745.1   | 663.5   | 12.3%              | 11.2%                 |
| UK                                      | 577.0   | 561.5   | 2.8%               | 2.8%                  |
| German rail                             | 67.8    | 79.0    | (14.2%)            | (15.1%)               |
| Local Currency                          |         |         |                    |                       |
| North America \$m                       | 1,416.1 | 1,311.1 | -                  | 8.0%                  |
| ALSA €m                                 | 842.3   | 757.4   | -                  | 11.2%                 |
| Normalised operating profit             | 257.7   | 241.5   | 6.7%               | 7.7%                  |
| North America                           | 96.9    | 94.3    | 2.7%               | 6.4%                  |
| ALSA                                    | 105.3   | 94.9    | 11.0%              | 9.9%                  |
| UK                                      | 79.9    | 70.9    | 12.6%              | 12.6%                 |
| German rail                             | 3.0     | 5.2     | (42.3%)            | (43.4%)               |
| Central functions                       | (27.4)  | (23.8)  | 15.1%              | 15.1%                 |
| Local currency                          |         |         |                    |                       |
| North America \$m                       | 129.4   | 121.6   | -                  | 6.4%                  |
| ALSA €m                                 | 119.1   | 108.3   | -                  | 9.9%                  |
|   |         |         | Lean               | /                     |
| UK revenue £m                           | 2018    | 20      | 017 Incre          | ease/ (decrease)<br>% |
| UK bus revenue                          | 273.8   | 27      | 73.8               | 0.0%                  |
| UK coach revenue                        | 303.2   | 28      | 37.8               | 5.4%                  |
| UK coach revenue (continuing)           | 303.2   | 28      | 32.6               | 7.3%                  |
| Bus commercial revenue                  |         |         |                    | 0.8%                  |
| Coach core revenue                      |         |         |                    | 7.4%                  |
| Passengers (m)                          |         |         |                    |                       |
| North America                           | 254.0   | 25      | 50.8               | 1.3%                  |
| Spain & Switzerland                     | 168.2   |         | 59.0               | 5.7%                  |
| Morocco                                 | 158.1   | 15      | 54.8               | 2.3%                  |
| UK bus                                  | 235.9   |         | 32.3               | 1.6%                  |
| UK coach (continuing)                   | 29.0    | 2       | 7.2                | 6.7%                  |
| Group (continuing)                      | 898.2   | 88      | 32.9               | 1.7%                  |
| Operating margin %                      |         |         |                    |                       |
| Group                                   | 10.5%   | 10      | .4%                | +10bps                |
| North America                           | 9.1%    |         | 3%                 | (20)bps               |
| ALSA                                    | 14.1%   |         | .3%                | (20)bps               |
| UK                                      | 13.8%   | 12      | .6%                | +120bps               |
|   |         |         |                    |                       |